

How to Make a Booking..

Open your XPLOrHome App

Go to your bookings tab at the bottom of your XPLOrHome App

Go to the selected date you would like to book

Once on this date, select the big orange '+' at the top right of your screen and add your booking

Repeat this process for multiple children

Important Information..

Clothing- Please ensure your child/ren have enclosed shoes on each day (i.e. no thongs or sandals) as well as their shoulders covered (i.e. no singlets). All children must have a spare pair of clothes and a jumper everyday.

Food/Water- Please ensure your child/ren have enough food for the entire day (nutritious and healthy morning tea, lunch and snacks) as well as a labelled water bottle every day. We provide breakfast, afternoon tea and a late snack each day.

Cost - There is a flat fee of \$95 per day, per child.

Cancellations - Bookings for Vacation Care can be cancelled with no charge, 14 days prior to the booking date, via the Xplor app. **All cancelled bookings or absences within the 2 week period will still be charged.**

Ratios - Educator to child ratios are 1:15 for inservices (national requirement) & 1:8-10 on excursions (1:5 when in water). Risk assessments for all excursions are available on site per request.

Signing In & Out - Please ensure you sign your child in & out every day. Every parent collecting and dropping off must use their own kiosk pin. This is a legal record of you is signing the child in and out of care Please inform the COOSC team of any different pickup arrangements you have made and we will sign the child out on your behalf. Failure to sign out of COOSC results in a \$15 failure to sign out fee.

Weather Conditions/Change in Program- As the weather is unpredictable, unforeseeable circumstances may arise that require changes to be made to our program on the actual day. We will communicate any changes at the earliest convenience.

Belongings- The COOSC team cannot take responsibility for any property that children bring from home, so if it is precious, think carefully before bringing it in.



1 Arden Street, WAVERLEY 2024

**www.coosc.com.au
clovellyoosc@gmail.com
ph: 0421 809 209**

Opening Hours: 7:30am - 6:00pm